

Social Value Policy

1. Purpose

This Social Value Policy sets out Canonbury's commitment to delivering meaningful social value in line with NHS Supply Chain requirements, the NHS Social Value Model, PPN 06/20, and the NHS Net Zero Supplier Roadmap. Our approach focuses on creating measurable benefits for people, communities, and the environment while supporting the NHS's long-term priorities.

2. Scope

This policy applies to all employees, contractors, suppliers, and partners working on behalf of the organisation. It covers all business activities, including procurement, project delivery, recruitment, and community engagement.

3. Our Social Value Commitments

3.1 Community Wellbeing

- Promote staff wellbeing through safe working practices, mental health support, and flexible working.
- Engage in volunteering and partnerships that strengthen community resilience.
- Contribute to improving health, wellbeing, and resilience within the communities we serve.

3.2 Tackling Economic Inequality

- Create employment opportunities, with a focus on local recruitment.
- Ensure ethical employment, fair pay, and Modern Slavery Act compliance.
- Provide apprenticeships, training, and skills development wherever possible.
- Promote ethical and responsible business practices.

3.3 Environmental Sustainability

- Reduce carbon emissions in line with NHS Net Zero targets.
- Maintain and annually update a Carbon Reduction Plan and ensure our action plan is delivered.
- Minimise waste, reduce single-use plastics, and promote sustainable materials and logistics.
- Work with suppliers to improve environmental performance across the supply chain.
- Work with our Supply Chain to search for biodegradable and eco-friendly alternative products to improve our offering.
- Reduce our carbon footprint through responsible energy use, waste reduction, and sustainable travel.
- Prioritise sustainable materials, low-carbon logistics, and energy-efficient processes.
- Prioritise environmentally responsible suppliers and materials.
- Work towards measurable sustainability targets aligned with national and global standards.

3.4 Equality, Diversity & Inclusion

- Foster an inclusive workplace where all individuals are treated with dignity and respect.
- Promote equal opportunities in recruitment, development, and progression.
- Actively work to remove barriers for underrepresented groups.
- Ensure our services and activities are accessible and equitable.

3.5 Ethical Supply Chain

- Work only with suppliers who uphold high standards of ethics, labour rights, and environmental responsibility.
- Encourage suppliers to adopt social value practices.
- Monitor supply chain performance and address non-compliance.

4. Implementation

To deliver on this policy, we will:

- Integrate social value considerations into procurement, project planning, and operational decisions.
- Set measurable objectives and KPIs to track progress.
- Provide training and guidance to staff on social value responsibilities.

5. Monitoring & Reporting

- Regularly measure and report on social value outcomes.
- Review performance against targets and identify areas for improvement.
- Publish social value achievements to maintain transparency and accountability.

6. Governance

Responsibility for implementing this policy sits with the senior leadership team, who will ensure that social value is embedded across the organisation. All employees share responsibility for contributing to social value outcomes.

7. Review

This policy will be reviewed annually as part of our ISO9001 Management Review Process to ensure it remains relevant, effective, and aligned with evolving best practice and line with NHS Supply Chain requirements and national and global standards.



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